## Your Watermark Community Tour Checklist



Choosing the right senior living community may be a totally new experience for you. Where do you even start? At Watermark, we want you to choose a place that meets all your criteria, where everyone feels like family. This checklist references obvious factors and ones you may not have thought of before. Make notes, ask questions, and have honest conversations. **We want you to THRIVE!** 

Community name	Phone
Contact person Address	
List YOUR top priorities	
First Impressions	
Ambience	Notes
Is the community attractive, clean, safe, and inviting?	
Are the grounds, landscaping, and outdoor areas well maintained?	
Can you imagine daily life here?	
New Neighbors	
Are residents involved in classes and interactive experiences?	
On people say hello and seem friendly?	
Professional Team	
Were you greeted warmly when you arrived?	
Do staff members seem knowledgeable, welcoming, and professional?	
Do associates know the residents' names and show genuine warmth?	

Services & Amenities	Notes
Signature Watermark Programs  Ask about innovative programming such as:  Extraordinary Outings  Watermark University  EngageVR® for virtual adventures  Resident Ambassadors	
Features & Conveniences	
Rich daily calendar of events and classes	
<ul> <li>Dining for the Soul with fresh and delicious seasonal ingredients</li> </ul>	
Fitness center	
<ul> <li>Housekeeping and linen services</li> </ul>	
<ul> <li>Scheduled transportation</li> </ul>	
Salon and barber services	
Self-serve laundry and/or laundering services	
For Assisted Living and Memory Care Residents	
Do they have Prema Memory Support <sup>sM</sup> in The Gardens? (This includes Gourmet Bites Cuisine, <i>Naya</i> Caregivers, Thriving Through Music, and the Pantry Program)	
Can care be customized for specific conditions and needs?	
Is assistance available 24/7 for bathing, grooming, and medications?	
Is mealtime assistance available?	
Are on-site physical and occupational therapies offered?	
Overall Notes	
How would you describe the community to a friend?	
Will the community help with moving?	
Is it close to health care centers?	
What do you like best and least?	
Can you imagine making friends and fitting in?	

We know this is a big decision. It's important to us that our community is a wonderful fit for each resident. Please call if you need more information, expert guidance, or a reassuring voice.



watermarkcommunities.com

